





## Welcome

For as far back as I can recall IT limitations have been a fundamental frustration to attempts to truly modernise our NHS. Time and again, patients bemoan why they have to repeat the same information to different members of their care team; paper files take time to transfer between departments and too often fall down the back of the metaphorical filing cabinet, getting lost along the way; people still have to travel far and wide for consultations and meetings, when there are e-solutions that could save time and money, as well as contain our carbon footprint.

Thankfully, the barriers to wider adoption of e-health are being broken down, and NHSScotland has made a welcome commitment to properly embedding the use of modern communication methods for the benefit of staff, patients and the public purse alike.

But what does this really mean on the ground, where working practices and cultures may still have to shift in order to embrace all the opportunities that e-health can bring? How are concerns about data security and patient confidentiality being addressed? What might be the implications for the pursuit of a quality service?

This conference provides a timely opportunity to hear about what is happening with the delivery of Scotland's new strategy for e-health, and to explore the experiences of people who are working with it in a wide variety of care settings. There will be the chance to raise questions, identify challenges, and hear how they are being addressed.

We hope you can join us

**Pennie Taylor**  
Conference Chair

## Session One The vision of eHealth

This opening session will consider the vision of eHealth in Scotland, looking first at the opportunities presented through the adoption and embracing of eHealth before discussing the eHealth Strategy which sets out strategic aims and the policy direction for the next six years.

**08:45**  
**Registration and refreshments**

**09:20**  
**Welcome and introduction from the chair**  
**Pennie Taylor**  
*Health Journalist*

**09:30**  
**The opportunities of eHealth in Scotland**  
**Professor Charles Swainson**  
*Independent Consultant and eHealth Clinical Lead, The Scottish Government*

**09:50**  
**Keynote Address:  
The eHealth Strategy**  
**Paul Rhodes**  
*eHealth Programme Director,  
The Scottish Government*

**10:10**  
**Questions and discussion**

**10:30**  
**Refreshments**

## Session Two Improving efficiency and patient care

Amongst the strategic priorities for the eHealth Strategy in Scotland 2011-2017 are commitments to use eHealth to contribute to care integration and maximise efficient working practices. This session will explore examples where embracing eHealth has resulted in positive outcomes relating to efficiency and collaboration.

**10:50**  
**Driving efficiencies**  
**Iain Robertson**  
*Head of eHealth Operations and Infrastructure, NHS Lothian*

- Maximising efficient working practices
- Minimising wasteful variation
- Measurable savings

**11:10**  
**Embracing collaboration**  
**Alan Lawrie**  
*Director, South Lanarkshire CHP,  
NHS Lanarkshire*

- Adapting to new business processes
- Combining practices, working together
- Integrating Patient Management Systems into everyday healthcare
- Addressing generalisation issues around IT systems and use

**11:30**  
**The NHS Greater Glasgow and Clyde Local Data Sharing Partnership**  
**Murdoch Carberry**  
*Head of Reform and Change Management, Renfrewshire Council*  
with  
**Mark Darroch**  
*Health Information and Technology Joint Services Manager, NHS Greater Glasgow & Clyde*

- The work and remit of the Partnership
- Sharing data amongst LA and health professionals
- Good practice examples

**11:50**  
**Questions and discussion**

**12:20**  
**Lunch**

## Session Three Breakout Session

The third session will offer a selection of breakouts allowing delegates to have more in-depth discussions around key elements and changes in the adoption and embracing of the eHealth Strategy.

*Delegates will be sent an email asking which breakouts they prefer to attend once topics are confirmed*

**13:20**  
**First breakout choice**

**14:00**  
**Transition between breakouts**

**14:10**  
**Second breakout choice**

*Delegates will select two breakouts from a range of options. Each breakout will run concurrently, and each will run twice.*

*Breakout options will come from the following topics:*

- Managing change – workforce development
- Developing and integrating Patient Management Systems
- Developing Clinical Portals
- Integrating IT Systems and data sharing
- Patient Administrative Services

PLEASE CHECK  
[holyrood.com/ehealth](http://holyrood.com/ehealth)  
for confirmation of the breakouts running

**14:50**  
**Refreshments**

## Session Four Enhancing the Scottish healthcare service

A priority of the eHealth Strategy is the facilitation of engagement with the NHS in Scotland, focusing on outcome and benefits. This final session will hear about the development and implementation of the eHealth Strategy from a patients centred perspective before hearing how eHealth fits within the context of the outcomes and aims of the National Health Service in Scotland.

**15:10**  
**The eHealth strategy from  
an integrated patient-centred  
perspective**

**Ian Welsh**  
*Chief Executive, Long Term Conditions  
Alliance Scotland (LTCAS)*

- How embracing technology will improve patient care

**15:25**  
**Keynote address:  
eHealth in action**

**Dr Libby Morris**  
*eHealth Clinical Lead,  
The Scottish Parliament*

- The eHealth strategy within the context of NHS, and other public service, aims and outcomes
- Integrating eHealth day-to-day

**15:50**  
**Questions and discussion**

**16:10**  
**Summary and conclusions from the  
Chair**

**16:20**  
**Close of conference**

## Keynote speakers



**Professor Charles Swainson**  
*Independent Consultant  
and eHealth Clinical Lead,  
The Scottish Government*

Professor Swainson was formerly Medical Director of NHS Lothian where he was an executive lead for research, medical training, clinical governance and risk management. Leaving the post in 2010, Charles has been an independent consultant and acts as a clinical lead on eHealth for the Scottish Government, working on a part time basis. He is a member of a number of Advisory Committees groups that have shaped the NHS in Scotland. His input to the day will lead the debate around the merits and opportunities eHealthcare offers Scotland's people and public services.



**Dr Libby Morris**  
*eHealth Clinical Lead  
(Primary Care), The Scottish  
Government*

Libby Morris is a GP principal in Edinburgh. She is a member of the Health Informatics Group of RCGP (UK) and the Joint GP IT group and, whilst Chairman of the GPASS Users Group, helped to set up SCIMP. She is involved in the event in her role as an eHealth Clinical Lead with the Scottish Government creating a link between those helping to shape policy and strategy, and those delivering it in practice.



**Pennie Taylor  
(Conference Chair)**  
*Health Journalist*

Pennie is a freelance journalist and broadcaster who specialises in health matters. With a background in developing public involvement in NHS development, including leading national and local consultations and working as a Head of Communications for a NHS Trust, along with her journalistic experience, she has a uniquely informed perspective from which to approach and stimulate debate.

*"Here in Scotland, eHealth has a pivotal role in enabling a radical e-transformation in the way in which high quality integrated healthcare services are delivered efficiently and effectively to people of all ages across our country"*

—  
**Nicola Sturgeon MSP,**

*Deputy First Minister and Cabinet Secretary for Health, Wellbeing and Cities Strategy  
eHealth Strategy, Ministerial Foreword, September 2011*

—

